

## Uniline General Warranty Document

Uniline Australia "Uniline" warrants that its window covering materials (fabrics) and components listed below will be free from defects in materials and workmanship for the stated periods from the date of purchase, subject to the provisions of this warranty, provided they were purchased after 1st January 2014 and were:

1. Supplied by Uniline Australia.
2. Manufactured by an accredited Uniline Manufacturer.
3. Sold by an accredited Uniline Reseller.
4. Professionally installed by an accredited Uniline Installer and according to Uniline installation standard procedures.
5. The entire system supplied to the consumer is a Uniline system and not parts thereof.

This warranty is limited to the repair or replacement of the defective materials and components. Repairs will be made with like or similar parts. Uniline reserves the right to discharge its obligations under this warranty by refunding the original purchase price of the defective materials or components.

Uniline reserve the right to separate the warranty, into the following three (3) categories:

1. \*Hardware Component Systems – (5 Years) - A Uniline window furnishing will be made up of a number of hardware components, known as a system. Uniline reserves the right to refuse any warranty if parts of the system are not made up of genuine Uniline components.
2. Uniline Window Covering Materials (Fabrics) – (5 to 10 Years) Uniline will warrant any window covering material which is manufactured or supplied by Uniline Australia Pty, Ltd. For the stated warranty period.
3. Uniline accredited Motorisation – (5 Years) Uniline will warrant any gearing mechanism or motorisation mechanism which has been supplied, tested and accredited by Uniline. These include:
  - a. Geiger gearboxes
  - b. NICE Motors

## IT'S YOUR CHOICE.

The preferred window covering system to the industry.

**Australia** +61 7 3804 9000 | [info@uniline.com.au](mailto:info@uniline.com.au) | [uniline.com.au](http://uniline.com.au)

**New Zealand** +64 9 273 5026 | [salesnz@uniline.com.au](mailto:salesnz@uniline.com.au) | [uniline.co.nz](http://uniline.co.nz)



# UNILINE

DESIGN  
MANUFACTURE  
SUPPLY

If a consumer chooses to select only part of the Uniline system, eg; a Uniline Protéger Channel Lock System, but chooses another supplier's fabric, Uniline will warrant the Uniline part of the system under the standard warranty conditions of that particular part.

## **This Warranty Excludes:**

Any condition or damage relating to, or resulting from, accidents, alterations, discoloration or fading over time, misuse, abuse, normal wear and tear, removal and/or reinstallation, failure to follow the installation or use instructions of Uniline, or force majeure including, without limitation, storm, fire, floods, cyclone's, standing water, explosions, earthquakes, vandalism, riots, acts of war, pollutants, acts of God or other occurrences beyond the control of Uniline. Installations subject to salt spray or marine influences, severe industrial or corrosive environments or internal situations subject to moisture laden air.

Shipping charges and costs for removing, disassembling, reassembling and reinstalling the materials or components.

## **Special Conditions**

\*100% Uniline supplied components includes tubes, gearboxes, drive adapters, motor adapters, idle ends, pivot plate and pins, splines and any other specific components that are sold by Uniline.

All methods, allowances and specifications must follow the information provided in the manufacturing and installations guides as provided by Uniline.

All sizes and installations must fall within the guidelines provided by the product specification document.

Failure to adhere to any of the above clauses will result in the voiding of all warranties.

## **Interpretation**

This warranty shall be interpreted and applied subject to the operation of any statute applicable in Australia, the terms of which cannot be excluded by the parties, including (if applicable) relevant provisions of the Trade Practices Amendment (Australian Consumer Law) Act (No. 1) 2010 and similar State legislation. With the exception of the matters outlined in this document, all other implied terms, warranties, conditions and consequences are excluded.

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## Warranty Claims

Warranty claims must be made as soon as possible after discovery of the defect and, in any event, within the warranty period. Warranty claims must be accompanied by proof of payment of the full purchase price by the original purchaser.

## Warranty Process

Contact the place of purchase or take the product back to the place of purchase. The place of purchase must be an accredited Uniline supplier.

Proof of purchase (a copy of the tax receipt detailing the date of the purchase, the product purchased & the place of purchase) from an accredited Uniline reseller is required for all warranty claims.

All accredited Uniline resellers can be viewed on the Uniline website at [www.uniline.com.au](http://www.uniline.com.au)

The place of purchase or installer will rectify the problem at their expense and make a replacement claim on Uniline for the faulty product, component or fabric.

The warranty claim excludes any/all shipping charges and costs for removing, disassembling, reassembling and reinstalling the materials or components.

Purchased from Retailer: .....

Company: ..... Date: .....

Installed by: ..... Date: .....

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